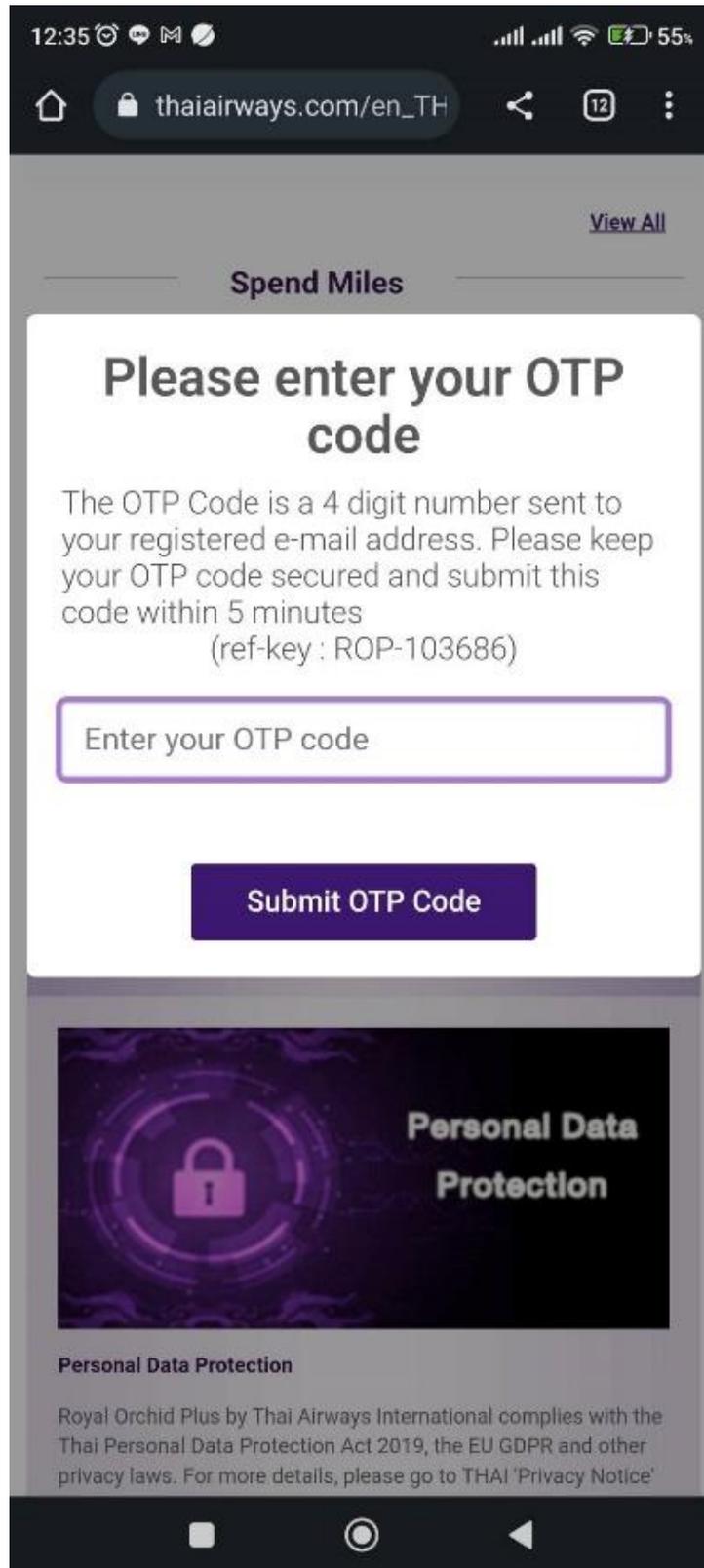
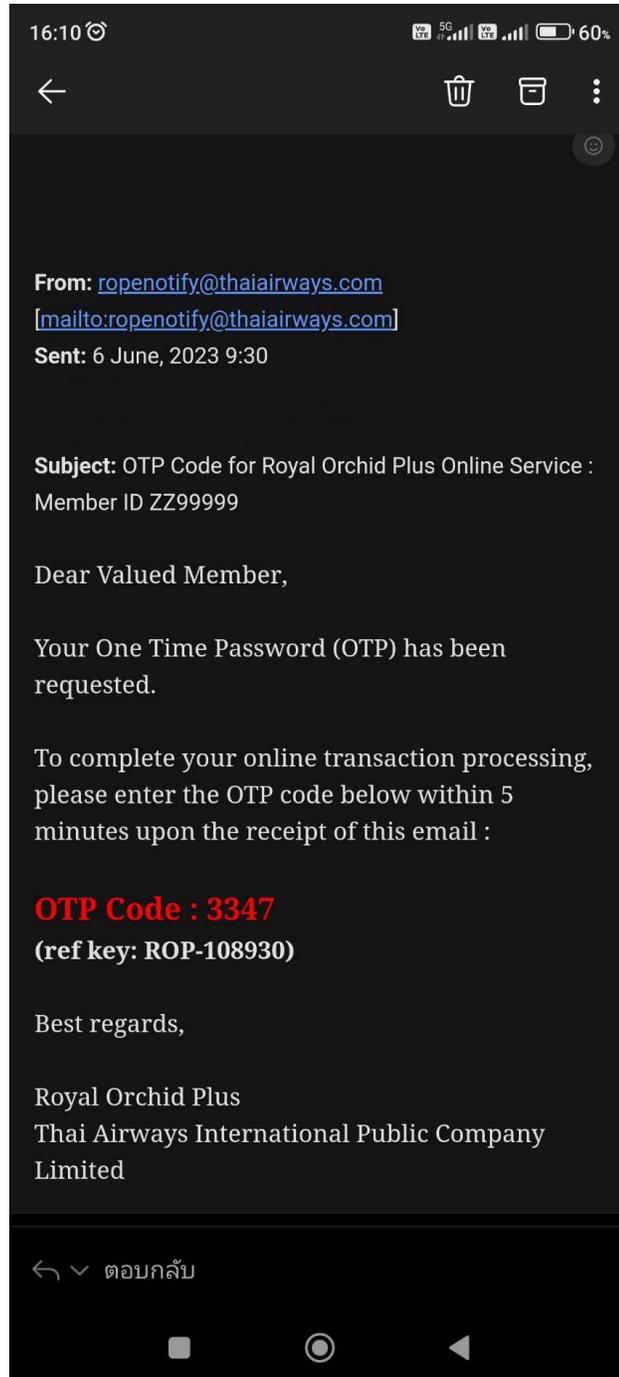


## OTP Guideline for Royal Orchid Plus Online Service Access

1. Log in to [thaiairways.com/rop](http://thaiairways.com/rop) with Royal Orchid Plus Member ID and PIN.
2. The pop up message will display on the website asking for a 4 digit number of OTP Code.



3. Then, a member will receive the OTP code via e-mail address registered with Royal Orchid Plus.



4. If the 4 digit OTP code is correct, a member can access Royal Orchid Plus online service accordingly.
5. If a member forget PIN or would like to update an e-mail address in the profile, a member can contact THAI offices worldwide or write to [ropsvc@thaairways.com](mailto:ropsvc@thaairways.com)